

# Important changes to First Super



## We're pleased to tell you that the insurance premiums for your insurance cover through First Super are reducing.

First Super reviews its insurance arrangements regularly with our members' best financial interests front of mind, and in line with our outsourcing policy. As a result of the latest review, First Super is changing its insurance provider on and from 1 April 2026.

This Significant Event Notice explains important changes to:

- Our insurer, insurance premiums and total cost of insurance (takes effect on and from 1 April)
- The cost of administering your insurance (takes effect on and from 1 April)
- Our insurance process (takes effect on and from 1 April)
- Other terms and conditions of your insurance (takes effect on and from 1 April)
- Our strategic asset allocation (in effect now)

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## Changes to our insurer, insurance premiums and total cost of insurance

From 1 April 2026, insurance with First Super will be provided by TAL Life Limited (ABN 70 050 109 450, AFSL 237848).

Consequently, the premiums per unit or dollar of Income Protection and Death cover offered by First Super will go down. The premium rate per unit or dollar of Total and Permanent Disablement insurance (TPD) will remain the same. However, as a result of the introduction of an insurance handling fee (explained below), the amount which is deducted from your First Super account may not change.

On and from 1 April 2026:

- Members with Death cover will receive a 15.4% discount on insurance premiums per unit or dollar of cover.
- Members with Income Protection insurance will receive a 24.6% discount on insurance premiums per dollar of cover.

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## Cost of administering your insurance

First Super is also implementing an insurance handling fee from 1 April. Insured members will pay an additional fee which is equal to 4.67% of the total cost of insurance to cover the costs of administering their insurance cover. The total cost of insurance deducted from member accounts will be the sum of insurance premiums and the insurance handling fee.

This change gives insured members greater visibility of the charging for the administration of insurance arrangements. First Super prides itself on being large enough to perform and small enough to care, and this new fee will let the First Super insurance team continue to deliver efficient, specialist service to insured members when they need it most.

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## Changes to our insurance process

From 1 April 2026, members will have access to Tele-lodgement, a new phone service where you can lodge and manage your claim by speaking directly with a Claims Consultant, or continue using paper forms with support from First Super's administration team.

While First Super transitions to our new insurance provider, any applications for new insurance cover or changes to existing cover will need to be completed using paper forms to ensure quality service during this period. Digital options for both claims and insurance applications will become available later in the year.

# Changes to other terms and conditions of your insurance – from 1 April

## 1) Changes to the Active Employment Test for Automatic Cover

The 'Active Employment' test will change to enable eligible members to have full cover earlier. Currently, when automatic Death, Terminal Illness and TPD cover commence, members are only covered for Limited Cover until they have been in Active Employment for 30 consecutive days after cover commenced. Limited Cover means they are only covered for an illness which first becomes apparent or an injury which first occurs after their cover commenced.

From 1 April 2026, the 30-day 'Active Employment' test will apply 30 consecutive days before their cover commences. This means that if your insurance cover automatically commences on or after 1 April 2026 and you have been in Active Employment in the 30 days leading up to the date cover commenced (**Cover Commencement Date**), you will receive full cover on the Cover Commencement Date.

Limited Cover will still apply if you haven't been in Active Employment for 30 consecutive days prior to your cover commencing and will remain in place until you have been in Active Employment for 30 consecutive days. Because many members are already working and contributing to First Super before their cover begins, this change helps them get full cover sooner.

## 2) Excluding Centrelink payments from offsets to your income protection benefits

If you suffer from disability from 1 April 2026, Centrelink payments will no longer be offset against any income protection benefit payments that you receive.

## 3) Armed Forces Exclusion in your income protection cover

From 1 April 2026, income protection cover you may have will not cease when you join the armed forces. However, income protection cover will be subject to an **armed forces exclusion**.

With the new armed forces exclusion, **benefits will not be payable in respect of claims arising directly or indirectly as a result of service in the armed forces**. Benefits will be payable for other causes, subject to other exclusions and conditions under the policy.

## 4) New maximum cover limit for Total and Permanent Disablement (TPD) cover

From 1 April 2026, the total TPD cover that members may hold may not exceed **\$2 million**. This is a reduction from the current TPD cover limit of \$5 million.

Members with TPD cover greater than \$2 million but not greater than \$5 million immediately prior to 1 April 2026 will retain their sum insured, unless they apply to reduce or cancel their cover.

The reduction in the TPD cover limit has been arranged by the Trustee to assist in the management of underwriting risks and to promote premium stability for the broader membership of First Super.

## Changes to First Super's strategic asset allocation

The strategic asset allocation is First Super's long-term plan for how it spreads its investments across different assets to balance risk and return.

First Super has slightly increased the percentage of listed shares (equities) it holds in the accumulation options of Shares Plus, Growth, Balanced/MySuper and Conservative Balanced.

Members can view the updated strategic asset allocations for each investment options at [firstsuper.com.au/investments/investment-options/](https://firstsuper.com.au/investments/investment-options/).



## Questions? We're here to help. Let's talk.



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